Deliver a Safe & Informed Work Environment Today with Salesforce

The workplace after COVID-19 is going to change, and at the top of mind for employees and employers is how to create a safe work environment from communicable and infectious disease.

Employers are legally liable for employees and nonemployees infected in the workplace.

Ease employee fear and anxiety for a safe and healthy work environment.

Meet employee expectations for a single digital source of facts and answers.

Minimize the financial impact of misinformation in the workspace.

Today’s Employer Imperatives

A Quickly-deployed Employee Resource Center

A Salesforce Omnichannel Employee Health Resources solution is a quick time to value and comprehensive platform to disseminate evidence-based information, HR policy and procedures, operational services (remote), and engage employees.

Employee Health Resources Center

Employee Mobile Employee Portal

Factual, Timely, and Consistent Information

HR Information
- HR Policy
- HR Procedures
- HR Communication
- Case Creation

Employee Health Information
- Evidence Based Information
- Employee Interaction
  – Reporting
- Salesforce COVID-19 Data Resource Hub

Operational Information
- Remote Work Policy
- Remote Work request

www.paladingroup.com
Employee Health Resources Center

Employee Wellbeing Portal + Employee Interaction Medium

Receive Timely Information
- Key health information
- Disease prevention & recommendations
- Sick policy & protocols
- Case management referral to health benefits

Engage Operational Services
- Employee remote work request
- Operational surveys
- Reporting & tracking of employee wellbeing statistics

Promote Employee Interaction
- Interactive communities
- Travel tracking
- Employee reporting

Timeline to Deploy

<table>
<thead>
<tr>
<th>Phase 1: Wellbeing Portal</th>
<th>1-2 weeks</th>
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<tbody>
<tr>
<td>Phase 2: Employee Interaction</td>
<td>3-4 weeks</td>
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Deployed in a Matter of Weeks (not months)

Common Concerns & Challenges This Solves

When the danger of COVID-19’s viral spread clears and employees return to the workplace, how will HR be prepared to address the myriad questions employees will have?

How are you notifying employees of the most relevant health policies and procedures?

Do you provide a way for employees to virtually connect with one another outside of communication tools like Slack and email?

Do you have an effective way to quickly connect to employees when they’re not at their desk?

Do employees have access to one main evidence-based source of truth for health updates and company announcements? How do you manage the content for accuracy and timeliness?